

**Pre-Appointment Screening**

- Prior to your appointment, we require you to answer the following questions.
  1. Do you have any of the following symptoms?
    - Fever
    - New onset of (or worsening of chronic) cough
    - Shortness of breath or difficulty breathing
    - Sore throat
  2. Have you been outside of Canada, including to the United States, in the past 14 days?
  3. Have you had close contact with a confirmed or probable case of COVID-19?

If you answer YES to any question, please cancel and reschedule your appointment. Pro Sport Staff have the right to refuse treatment to any patient presenting with cold/flu-like symptoms.

**Instructions Before Entering the Facility**

- Please arrive at Pro Sport Rehab just before your appointment time. We will have chairs located in our gym to apply social distancing. If you are not comfortable waiting in the building just call us at 306-249-6868 from your vehicle when you arrive, and we will let you know when to come in.
- Our staff will be asking you the above screening questions to ensure that you are not sick or have been exposed to COVID-19.

**Patients Entering the Facility**

- You will be required to use a WHO approved alcohol-based sanitizer.
- We ask that you wear a clean face mask the entire time you are in our facility for your treatment. If you can provide your own face mask we would appreciate it. If you do not have a mask you can purchase a procedure mask for a loonie. We also have cloth masks for sale.
- Please attend your appointment alone, unless the appointment is made for a minor child where ONE parent/guardian may attend. Our Therapists and Chiropractors are always more than happy to call parents and talk to them after we see one of your children.
- We are using our old waiting room for any parent that would like to wait inside and then talk to the therapist after their child's appointment time. This area can house two people with social distancing.
- Our Therapists and Chiropractors will have masks on at all times. We will be practicing proper hand hygiene before and after every appointment. We will be using WHO approved disinfectant on surfaces between appointments.

**Patients Exiting the Facility**

- You will exit the clinic through the hallway (following the signs). Payment for appointment is preferred with debit/credit (using tap).
- Please follow social distancing rules when leaving the facility. Thank you!